

Enrollment No: _____

Exam Seat No: _____

C.U.SHAH UNIVERSITY

Summer Examination-2017

Subject Name: Organizational Behaviour & Employee Development

Subject Code: 5SS04OBD1

Branch: MSW

Semester: 4

Date: 12/04/2017

Time: 10:30 To 01:30

Marks: 70

Instructions:

- (1) Use of Programmable calculator and any other electronic instrument is prohibited.
 - (2) Instructions written on main answer book are strictly to be obeyed.
 - (3) Draw neat diagrams and figures (if necessary) at right places.
 - (4) Assume suitable data if needed.
-

SECTION – I

- Q-1 Attempt the Following questions (07)
- a. What is meant by Organizational behaviour? 01
 - b. Write the definition of Organizational Culture. 01
 - c. Give the definition of Job Design. 01
 - d. What is the importance of Job Rotation in Organization? 01
 - e. What is Diversity in Organization? 01
 - f. Narrate the importance of Ethical Values in Organization. 01
 - g. What is the role of organization in Motivating the employees? 01
- Q-2 a. Explain the goals of Organizational Behaviour and narrate the models of it with examples. (14)
- OR
- Q-2 b. Explain the Individual and Managerial approaches in managing Diversities at work place. (14)
- Q-3 a. What is the importance of Motivation? Explain the Motivation process in the organization. (14)
- OR
- Q-3 b. Narrate the historical development of Organizational behaviour and explain Hawthorns Studies as a part of it.



SECTION – II

- Q-4 Attempt the Following questions (07)
- a. Narrate the skills required in appropriate decision making in an agency. 01
 - b. What is Organizational Climate? 01
 - c. What is the importance of communication in Interpersonal process? 01
 - d. How Reward System and Behavioral Management is interrelated? 01
 - e. How effective job design can motivate the employees in organization? 01
 - f. What is the difference between organization culture and climate? 01
 - g. What is Personality? 01
- Q-5 a. Narrate the essential characteristics of Decision Making and explain the Decision (14)
 making process in detail.
- OR
- Q-5 b. Explain various applications used for Motivation through Job Design in (14)
 Organization.
- Q-6 SHORT NOTES (Any Two) (14)
- a. Ethics and Ethical Behaviour
 - b. Types of Organizational Culture
 - c. Personality Dimensions influencing Bheaviour

